



# One Council Overview and Scrutiny Committee

**Tuesday 16 October 2012 at 7.30 pm**

Committee Room 4, Brent Town Hall, Forty Lane,  
Wembley, HA9 9HD

## Membership:

### Members

Councillors:

Ashraf (Chair)  
Colwill (Vice-Chair)  
Chohan  
Lorber  
McLennan  
Mitchell Murray  
Pavey  
Ketan Sheth

### first alternates

Councillors:

Brown  
BM Patel  
Hossain  
Brown  
Harrison  
Denselow  
Van Kalwala  
Kabir

### second alternates

Councillors:

Beck  
Kansagra  
Allie  
Hopkins  
Hector  
Gladbaum  
Mashari  
Allie

**For further information contact:** Lisa Weaver, Democratic Services Officer  
020 8937 1358 [lisa.weaver@brent.gov.uk](mailto:lisa.weaver@brent.gov.uk)

For electronic copies of minutes, reports and agendas, and to be alerted when the minutes of this meeting have been published visit:

[www.brent.gov.uk/committees](http://www.brent.gov.uk/committees)

**The press and public are welcome to attend this meeting**

# Agenda

Introductions, if appropriate.

Apologies for absence and clarification of alternate members

**Item** **Page**

**1 Declarations of personal and prejudicial interests**

Members are invited to declare at this stage of the meeting any relevant financial or other interest in the items on the agenda.

**2 Deputations (if any)**

**3 Minutes of the last meeting held on 24 July 2012**

The minutes are attached.

**4 Matters arising**

**5 Complaints annual report** 1 - 18

This report provides members with information on how the council has dealt with complaints during 2011/12 and the impact of the revised 2 stage complaints procedure.

**Ward Affected:** All Wards      **Contact Officer:** Phillip Mears,  
Corporate Complaints  
Tel: 020 8937 1041  
phillip.mears@brent.gov.uk

**6 Working with families initiative**

The presentation will cover:

- The background to the Brent Working with Families project and its links to the government's Troubled Families Initiative
- Progress on developing a new approach to working with families
- The outcomes expected from the new approach
- Taking the project forward

This item will be presented by Phil Newby.

**Ward Affected:** All Wards      **Contact Officer:** Phil Newby, Director

of Strategy, Partnerships and  
Improvement

Tel: 020 8937 1032

phil.newby@brent.gov.uk

## 7 Performance and finance review Q1

19 - 58

Report updating members with a corporate overview of Finance and Performance information.

**Ward Affected:** All Wards

**Contact Officer:** Phil Newby, Director  
of Strategy, Partnerships and  
Improvement

Tel: 020 8937 1032

phil.newby@brent.gov.uk

## 8 One Council Overview and Scrutiny work programme

59 - 62

The work programme is attached.

## 9 Date of next meeting

The next meeting of the One Council Overview and Scrutiny Committee is scheduled for 5 December 2012

## 10 Any other urgent business

Notice of items raised under this heading must be given in writing to the Democratic Services Manager or his representative before the meeting in accordance with Standing Order 64.



- Please remember to **SWITCH OFF** your mobile phone during the meeting.
- The meeting room is accessible by lift and seats will be provided for members of the public.
  - Toilets are available on the second floor.
  - Catering facilities can be found on the first floor near the Paul Daisley Hall.
  - A public telephone is located in the foyer on the ground floor, opposite the Porters' Lodge